



AUSTIN TELCO

FEDERAL CREDIT UNION

Austin Telco Phone Banking 512-302-4444 Main Menu

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Phone Banking Global Commands

Commands	Touch Tone	Verbal Command
PREVIOUS MENU	*	GO BACK, BACK
REPEAT MENU	#	REPEAT
SERVICES REPRESENTATIVE (DURING BUSINESS HOURS)	0	AGENT, OPERATOR, CUSTOMER SERVICE
MAIN MENU	3*	MAIN MENU
VOICE RECOGNITION	8*	NOT APPLICABLE
HANG UP	7*	HANG UP, GOODBYE
SWITCH MEMBER NUMBER	9*	CHANGE MEMBER, CHANGE ACCOUNT

Austin Telco Phone Banking Expert Mode

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