

## Austin Telco FCU Text Message Policy

(Account-related messages only)

By providing us with your mobile number, you give **Austin Telco FCU** permission to send you account-related text messages, like payment reminders and notifications, as well as promotional messages, like special offers and discounts, in conjunction with the services you have requested.

- Number of messages will vary by account.
- By providing us with your mobile number and opting-in, you agree you have ownership rights or permission to use the number given to us.
- Message and data rates may apply.
- To opt-out, text STOP to any text message we send you. An opt-out confirmation message will be sent back to you.
- To request support, text HELP to any text message we send you or email us at **sms@atfcu.org**.
- If your handset does not support MMS, any MMS messages sent may be delivered as SMS messages.
- The Credit Union makes no warranty regarding the availability or reliability of text messaging services. The Credit Union and wireless carriers are not liable for undelivered or delayed messages.

Mobile text messaging information will not be shared with any third parties for marketing or promotional purposes.